



Navy Seaport-e (N00178-15-D-8236)

Team Members:

Anglicotech, LLC

A SDVOSB headquartered in the National Capital Region with a dedicated team of subject matter experts and experienced consultants committed to providing innovative solutions to the Department of Navy's (DON) most complex problems at the tactical, operational and strategic levels. Core competencies include IT, Logistics, Change Management and Training and Technology Transition.

Avening Management & Technical Services, LLC (AveningTech)

A WO/VOSB focusing on providing strategic management and technical support services to Federal Government organizations. Corporate areas of expertise include: requirements development, acquisition support, web and software development services as well as subject matter expertise in information, network and systems security.

Global Commerce & Services, LLC (GC&S)

A SBA-certified HUBZone, SDB, and EDWOSB with deep experience in information technology. GC&S provides a full spectrum of capabilities that protect and secure clients' information and network resources and counter threats that impact infrastructure with specific expertise in the following areas: systems security engineering, disaster recovery and business continuity planning, vulnerability assessment, security systems operations and management.

Team Member Programs:

Anglicotech, LLC (N00030-10-D-0010)

SOW Functional Areas: 3.6 and 3.12, Anglicotech supported NMCI/COSC, the largest, private intranet in the world, serving over 700,000 users with over 350,000 work stations world-wide. Anglicotech provided support to the Network Operations Centers and remote sites through Field Service Representatives. Event Management Support – This service included monitoring the transport layer of the NMCI/COSC network 24x7x365. Anglicotech used government approved, standard network tools in the execution of this task. Incident Management Support – This service is also provided 24x7x365, and included the full range of activities from detection to resolution. Specific tasks included categorization, impact assessments, resource coordination, escalation and updating, and resolving and closing incidents. Problem Management Support – This task included Root Cause Identification, development of corrective actions, and work around procedures. Anglicotech provided these services on a wide variety of devices including network switches, routers, and servers supporting the transport layer of NMCI/COSC.

Anglicotech, LLC (HQ0034-13-2-0001)

SOW Functional Areas: 3.16 and 3.18, Anglicotech supports an ACAT I logistics system global deployment and sustainment program designed to improve logistics operations and unit readiness by developing the abilities of personnel using the Global Combat Supply System – Marine Corps (GCSS-MC). Our instructors and analysts provide tailored training to each unit's requirements synchronized with unit operational and deployment tempo. This on-site training is conducted in the Marine's work-spaces while conducting their unit's actual supply/maintenance operations and equipment sustainment actions. The training provides an applied knowledge that increases efficiency and facilitates the transition from legacy maintenance and supply data processes to GCSS-MC supported processes. We employ duty experts in their fields of supply and maintenance with a thorough understanding of the GCSS-MC software and the acquisition processes required to sustain a product fielding. The classroom and over-the-shoulder training, implemented processes and procedures, have improved user capabilities, asset visibility, readiness data, equipment readiness records, and maintenance tracking in support of the USMC Ground Equipment Portfolio.

Anglicotech, LLC (Master Service Agreement 131004)

SOW Functional Areas: 3.2, 3.12 and 3.20, Anglicotech supported Marine Corps Systems Command for business program portfolio analysis, organization structure analysis / implementation, and Marine Corps Enterprise Network (MCEN) Unification Campaign Plan (MUC-P) Support. Anglicotech's analysis of the Plan led to the establishment of the MCEN Unification Governance Framework which established an executable process through the UMG Charter signed by 5 Major organizations. Anglicotech supported identification of risks in major acquisition programs, validated resources and investments, and determined capability gaps with an end state of a secure and robust MCEN. This enterprise governance process and integrated capability road map would also serve as the basis to systematically plan, program, budget, and execute these capabilities via the Marine Corps POM and acquisition process.

Global Commerce & Services, LLC (HC1028-12-F-0147)

SOW Functional Areas: 3.2, 3.11, 3.12, 3.18, In support of DISA, GCS identified network topology awareness capability gaps within the DoD. Provided administrators and security personnel with the capability to identify and graphically represent the components that exist on a network. The capability assisted DoD organizations in discovery of unauthorized entry or exit points in their network. GCS provided technical and programmatic support to assist with all aspects of planning, engineering, fielding and operating the Enterprise Network Mapping and Leak Detection Solution (ENMLDS). GCS provided contract management to perform status reporting, quality assurance monitoring, configuration management, risk management and security management. GCS identified the integration requirements for the target network infrastructure of the proposed ENMLDS, analyzed current support requirements and capabilities in relation to existing functions, operations, and technology and technical trends, and develop strategies for the migration of support from its current base to an integrated functional and technical structure that meets the DoD's guidelines. GCS provided integration strategies that consider all integration management components in order to recommend a standard/common/migration system, provided cost and economic analyses supporting the migration strategy, identified and evaluated risks inherent with the proposed strategy and provided a tentative implementation plan. GCS also provided certification and accreditation support, as well as application installation/implementation and training/help desk support.

Global Commerce & Services, LLC (HC1028-12-F-0280)

SOW Functional Areas: 3.2, 3.11, 3.12, In support of DISA, GCS monitors multiple networks concurrently, troubleshoots and resolves problems promptly, either personally or by notifying the appropriate on-call technical specialist and perform application support. Make initial diagnosis of user access problems within this environment and determine root cause in order to determine which on-call technical support group personnel to notify. Utilize the Remedy Corporation's Action Request System to open, document, update, and close trouble tickets. Monitor the system; manipulate files using required operating system commands. Interact with other team members across different shifts and with other technicians in other organizations at DISA OKC. Process new releases and troubleshoot problems encountered in loading releases; analyze existing and new operational processes and procedures to enhance and optimize customer support (analysis will include daily application systems scheduling, monitoring, distributed print, information transfer, and daily processing) and reset passwords for all systems supported by DISA OKC. Provide Facility Security and Entry Control support for the DECC-OKC.

Global Commerce & Services, LLC (HC1028-13-F-0372)

SOW Functional Areas: 3.2, GCS provides technical operations to the OPS platforms and PC administration support at DISA OKC. GCS operates a large-scale operations computer environment. We monitor multiple systems simultaneously using provided software monitoring tools. We work with Windows and UNIX system software and the associated commercial-off-the-shelf (COTS) executive support software packages. GCS support desktop operating and application systems operability and serves as primary customer interface for all reported requests and trouble calls. We provide support for PC and Server administration operating system software/environmental standards review and enforcement. Provide Level III (Tier II) support and problem resolution.

Global Commerce & Services, LLC (AG-3142-B-09-0009)

SOW Functional Areas: 3.2, 3.3, 3.6, GCS provided services to the USDA to assist with the implementation of Micro Focus Modernization Workbench. The Micro Focus Modernization Workbench solution provided the USDA technical insight into the inventory and structure of their application portfolio. The solution enabled teams to accelerate development tasks and provide business level perspectives on applications. Modernization Workbench Application Analyzer provided insight into the technical reality of complex application portfolios and Modernization Workbench Enterprise View will present metrics that guide portfolio management decisions.

Global Commerce & Services, LLC (AG-7245-D-12-0073)

SOW Functional Areas: 3.2, 3.5, 3.6, 3.21.1, GCS provided IT and Administrative Support including coordinate and manage the booking calendar for the training facility, responded to telephone inquiries and to walk-in customers who want to utilize the facility, maintain the equipment inventory performing monthly software installation, security upgrades and routine testing. We were also available to troubleshoot computer and system problems that may occur during on-site training. GCS coordinated group meetings which required teleconference or webinar capability, provided administrative assistance and often served as the on-site facilitator for the events. GCS provided subject matter expertise in EmpowHR, MSS/AWE PAR, and ePerformance.

Avening Management and Technical Services, LLC (S-14-AveningTech 0136SIPRNET PACAF)

SOW Functional Areas: 3.6, AveningTech is providing network support and configuration management of the SIPRNet infrastructure and troubleshooting and maintaining secure local area network fiber alarm components and head-end system and video teleconference (VTC) centers. Our technical staff provides administrative support in maintaining technical system documentation and producing regular status reports detailing services provided and any issues encountered. AveningTech engineers analyze network performance and serve as the liaison between HQ PACAF and local Air Force installations in Guam, Alaska and Hawaii for all new network requirements and architecture upgrades and modifications. AveningTech engineers also conduct site surveys, develop network designs and perform isolation troubleshooting, configuration control and testing.

Avening Management and Technical Services, LLC (S-14-AveningTech 0136SIPRNET PACAF)

SOW Functional Areas: 3.10, In addition to providing technical subject matter expertise, AveningTech on-site personnel assist their local government counterparts with administrative, logistics and training requirements. AveningTech personnel are experienced with system installation and configuration, and they monitor performance and perform troubleshooting. Engineers conduct periodic database backups and recovery, and install and reinitialize new software releases. Database and server performance is monitored, and database configuration tables are maintained. System Administrators monitor storage allocation and produce queries, forms, reports and scripts. On-site engineers resolve problems in accordance with site configuration management constraints, create user accounts, permissions, mailboxes, distribution lists and manage computer accounts. Hardware Specialists provide logistics support and assist the government in conducting inventory of hardware and equipment. They work directly with the local government property custodian to ensure that all equipment supplies, bench stock, GFE, tool and test equipment is properly accounted for and documented.

Avening Management and Technical Services, LLC (P010152620)

SOW Functional Areas: 3.12, As a subcontractor, AveningTech systems engineers provide technical, engineering, and logistics services in support of Command and Control, Communications, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) and Operations activities for Pacific Air Forces (PACAF) missions at operational and deployed-to/from sites in the Pacific Area of Operations (AO), and at sites and units upon which PACAF depends for reach-back and support.